Component Spotlight

Trends > Subspecialty Reviews (SSR) component

About the component:
This component provides a 12-month analysis of historical data for patients who had a subspeciality review within the Emergency Department. End users can view historical trends and team analysis related to the variation in the number of subspecialty review requests by the time of day and day of the week and the response times with respect to local KPIs for subspecialty review response timeframes.

This component shows the variation in subspecialty review requests, including the number of requests by team and day, and associated time per request and total ED time waiting associated with subspecialty reviews. Use this component to investigate the responsiveness of subspecialty review teams for targeted improvement strategies and monitoring.

Who it's for: Administration Officer, Nurse Unit Manager – ED, Business Manager, Service Improvement/Project Officer, Clinical and Non-Clinical Department Director and Executive Leaders.
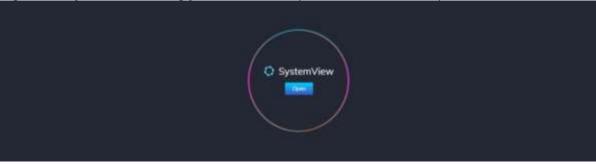
Where you'll find it:
SystemView > Explore > Emergency Department > Trends > Subspeciality Reviews.
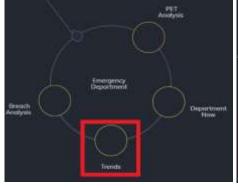
Data refresh rates:
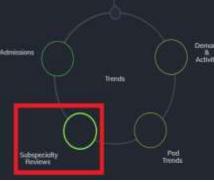The data within this component updates every 5 minutes, 7 days a week.

Step 1.
Sign in to SystemView using your current hospital credentials and password.

Step 2.

Navigate to Explore > Emergency Department > Trends > Subspecialty Reviews

Step 3.

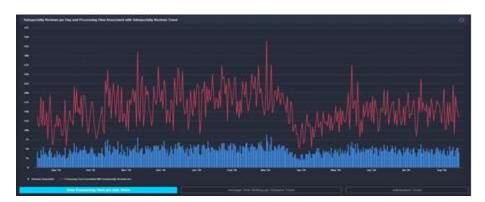**Apply filters** at the top of the page to target your analysis.

Step 4.

Key metrics Last 12 Months provides an overview represented as averages for each dynamic of the sub speciality review process within the selected date range in the Emergency Department.

Average Subspecialty Reviews per Day and Average Processing Time Associated with Subspecialty Reviews per Day by Team charts all subspecialty review data for the selected date range by subspecialty team. Identifying the total number of reviews per day and the total processing time per day.

Subspecialty Reviews per Day and Processing Time Associated with Subspecialty Review Trends displays the total processing time for subspecialty review per day as a trend. Identifying the total number of reviews requested and the processing time associated with subspecialty reviews.
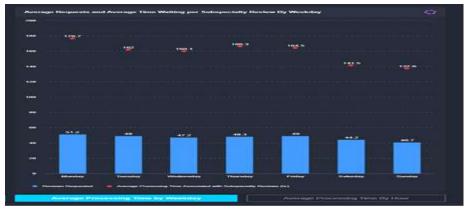
The chart's view can be changed by selecting the blue box at bottom of chart.
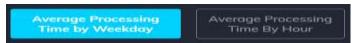

Average Time Waiting per Request Trend displays the total number of reviews requested by day, and identifying the average time per subspeciality review by hour.

Admissions Trend displays the average percentage of patients admitted that obtained a subspecialty review based on the selected date range.
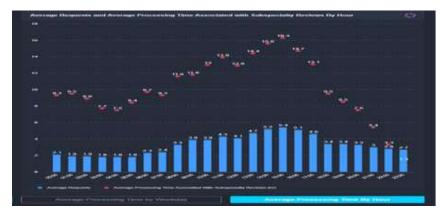

Average Requests and Average Time Waiting per Subspecialty Review by Weekday displays the average reviews requested and the average processing time for subspeciality review by day of the week.
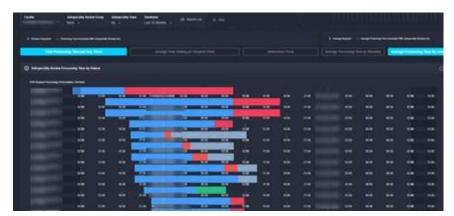

The chart's view can be changed by selecting the blue box at bottom of chart.

Average Requests and Average Time Waiting per Subspecialty Review by Hour displays the average reviews requested and the average processing time for subspeciality review by the hour of day.

Select a date on '**Subspecialty Review Processing Time by Patient'** to display '**Subspecialty Review Processing Time by Patient** '.

Subspecialty Review Processing Time by Patient displays the patient's journey and is represented by coloured boxes which populate the chronological time stamp based on the current segment of the patient journey.