Component Spotlight
Department Now > Subspecialty Reviews component

About the component:
This component monitors the current patients waiting for subspecialty reviews, their associated time waiting and the relative cost to ED flow. Using SystemView's chart activations, entire escalation processes based on the current time patients have waited for subspecialty reviews can be automated to improve flow. For example, within 5 min and after 30 and 60 min, an automated SMS can be sent to relevant teams, and escalations sent to service directors as waiting times for subspecialty reviews increase.
View the current ED patients waiting for subspecialty reviews by review team and time waiting for review (updated every 5 min). Also provided are the associated trends and the total time spent today for patients waiting for subspecialty reviews in ED (both within and outside review target timeframes).

Who it's for: Clinical Nurse/Shift Coordinator and Clinical Specialists – Allied Health, Nursing, Medical.

Where you'll find it:
SystemView > Explore > Emergency Department > Department Now > Subspecialty Reviews.
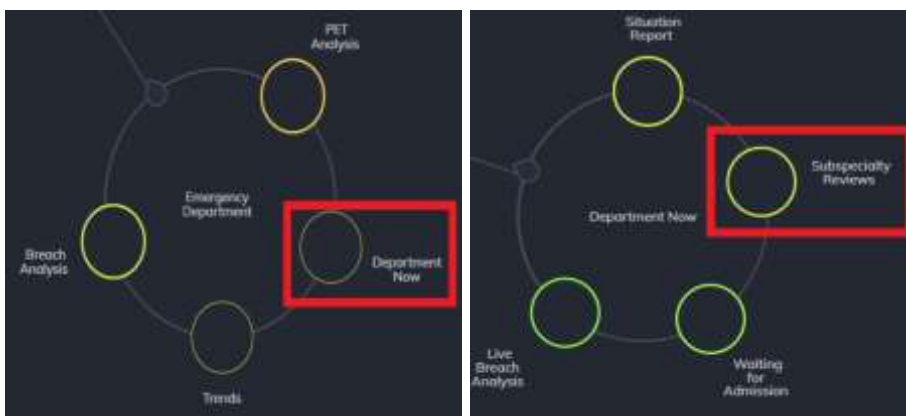
Data refresh rates:
The data within this component updates every 5 minutes, 7 days a week.

Step 1.
Sign in to SystemView using your current hospital credentials and password

Step 2.

Navigate to Domains > Emergency Department > Department Now > Subspecialty Reviews

Step 3.

Apply filters at the top of the page to target your analysis.

Step 4.

Summary provides patients waiting for Subspecialty Reviews and total of reviews requested for the day.

Patients Waiting for a Subspeciality review by Speciality Team displays the distribution of patients waiting for a subspecialty review by subspecialty team.

Patients Waiting for a Subspeciality Review by Time Waiting and Subspecialty Team displays the individual patient waiting time for subspecialty reviews by team.
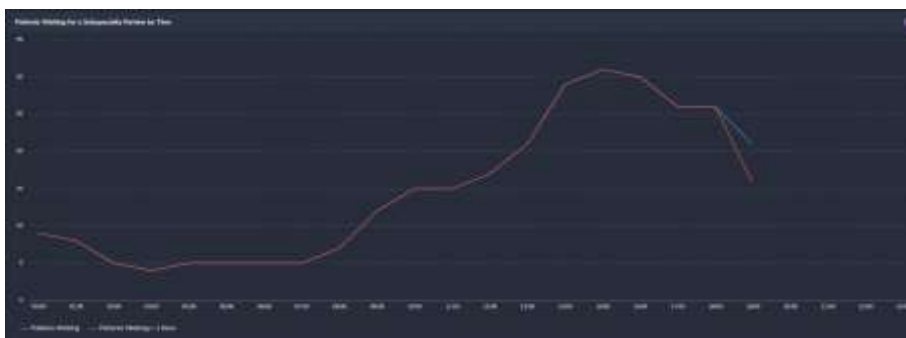
◉ Watch

Watch allows the end user to store the chart, with applied filters under Interact **'MyView'**

Patients Waiting for a Subspecialty Review by Area displays patients waiting for a subspecialty review by area.
Blue – Patients waiting up to an hour or less
Red – Patients waiting over an hour

Patients Waiting for a Subspeciality review by Time displays a trend of the total number of patients awaiting subspecialty reviews with consideration to time waiting longer than 1 hour.

Patients Waiting for a Subspecialty Review displays the patient list of who is waiting for a subspecialty review.
Identifying the patients':
- Identification number
- Name
- Diagnosis
- Subspeciality team
- Treating clinician
- Area
- Bed/ Location
- Latest Subspecialty Review Request
- Time waiting for subspeciality review
- Time in ED excluding inpatient area
- Time in ED including inpatient area