Component Spotlight
New Appointments Not From the waiting List component

About the component:
This component allows end users to view specialty level trends of patients treated in new appointments who are not on the waiting list at the start of the appointment week to understand the unscheduled demand. Drill from trends to specific weeks to view doctor and clinic level analyses and access patient level appointment details.

Who it's for: Nurse Unit Managers, Case Coordinators, Scheduling Officers, Administration Managers, Clinical Managers, Clinicians, Business and Finance Managers and Service Improvement and Project Officers.
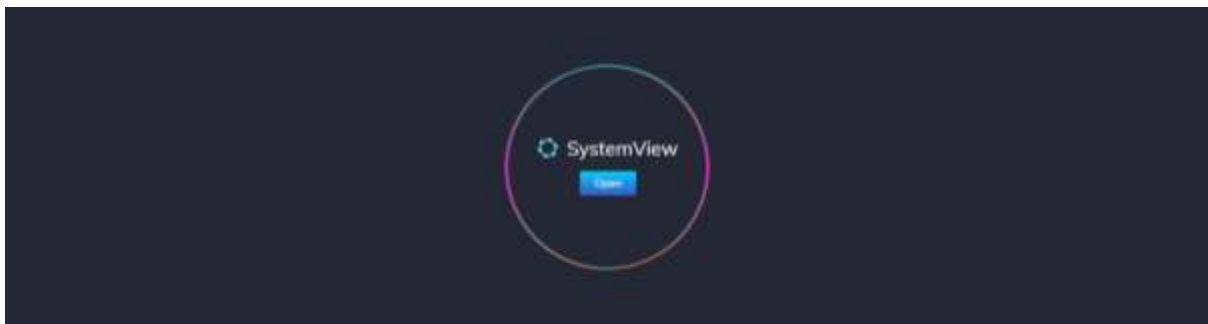
Where you'll find it:
SystemView > Explore > Outpatients > Clinic Effectiveness > New Appointments Not From the Waiting List.
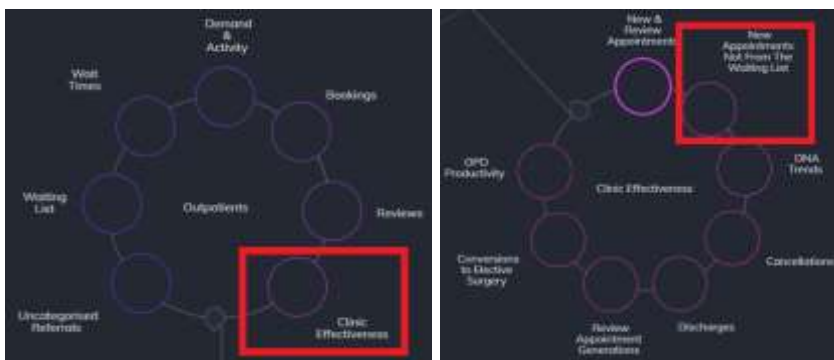
Data refresh rates:
The data within this component updates every morning.

Step 1.

Sign in to SystemView using your current hospital credentials and password

Step 2.

Navigate to Explore > Outpatients > Clinic Effectiveness > New Appointments Not From the Waiting List.
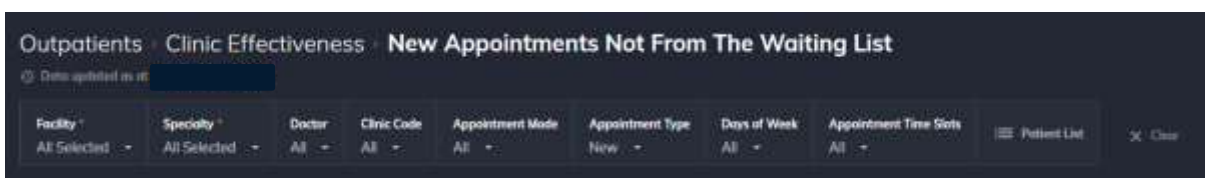
Step 3.

'Pop-up' hospital, specialty selection and **Referrals by Specialty – Top 20** chart displays an overview of referrals by specialty.

Selecting a facility, specialty by filter or cohort bar in this chart will open further charts and analysis within this component.
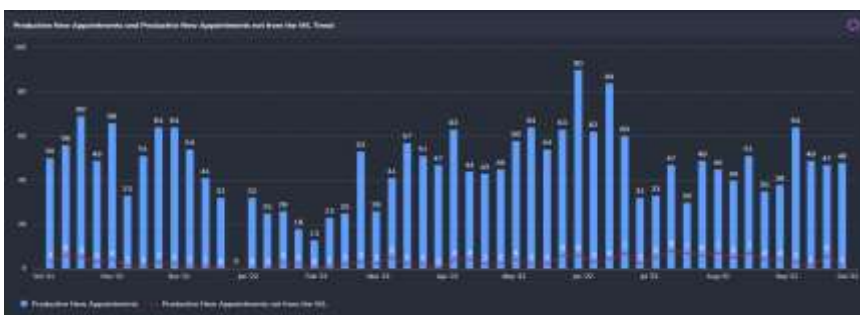
Step 4.

Apply drop-down filters **at the top of the page to refine the data.**

Patient List – select the button located alongside the filters at the top of the component. Patient details includes an exportable table that updates daily and once activated, can be saved and referenced in **Interact** – **MyLists or MyHubs**.
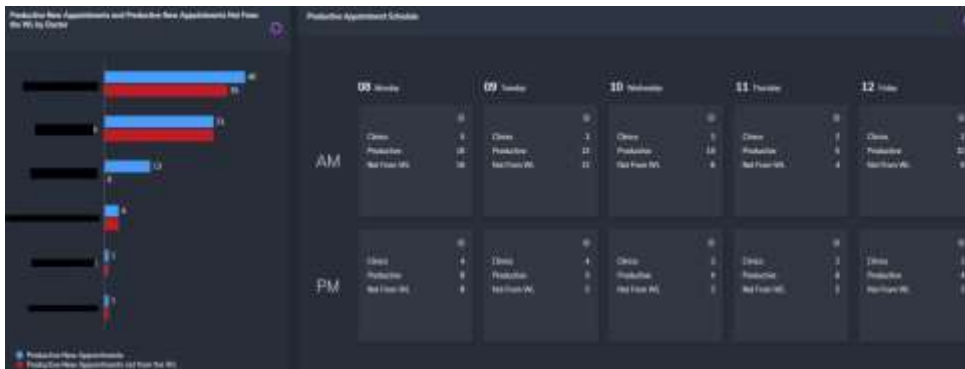
Step 5.

Summary tiles display the average Productive New and Productive New Appointments not from the Waiting List (by number and percentage) per week.
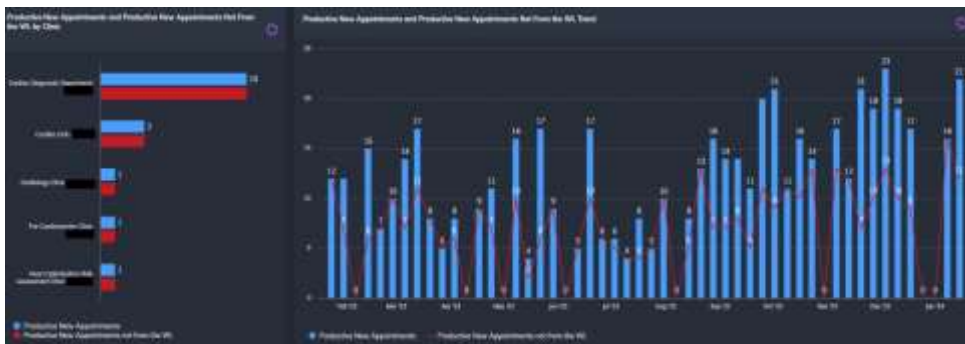

Productive New Appointments and Productive New Appointments Not From the Waiting List Trend chart displays the total number of productive new appointments from the wait list per week in comparison to the number of productive new appointments not from the waiting list per week over the previous 52 weeks.

Selecting a bar or data point in this chart will generate further analysis for individual doctors and clinics or days and times of the week.
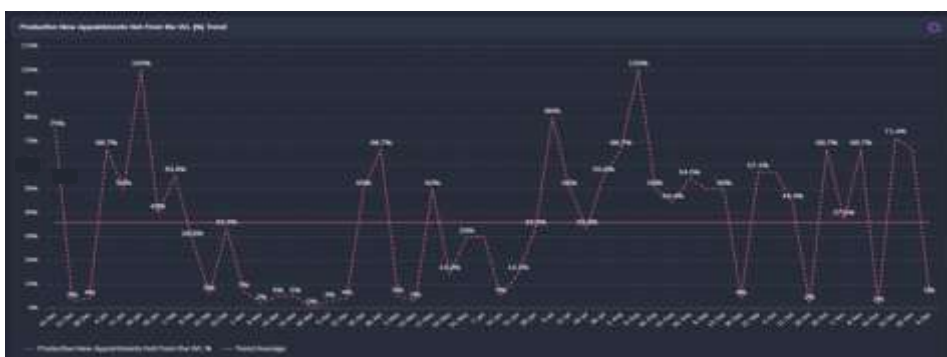
Productive New Appointments and Productive New Appointments Nor From the Waiting List by Doctor and Productive Appointment Schedule (calendar view) charts display a summary of productive new activity (from and not from the waiting list) by clinician and their corresponding clinics in a calendar view.

Selecting a clinician or calendar slot in these charts will generate further analysis for clinic activity and patient level data.

Productive New Appointments and Productive New Appointments Not From the Waiting List by Clinic and Trend charts display a summary of productive new activity (from and not from the waiting list) by clinic and their corresponding clinics trended over the previous 12 months.

Selecting a clinic will filter the Trend and selecting a date bar in the Trend chart will open a patient table with individual appointment details, including appointment result and whether the patient was a new appointment from or not from the waiting list.

Productive New Appointments Not From the Waiting List (%) Trend chart displays a summary of the total percentage of productive new appointments not from the waiting list and the average trend for the previous 52 weeks.