

Component Spotlight

Discharges component

About the component:

This component allows end users to better understand the variation in patient discharges between doctors of the same specialty across new and review appointments (from last week and the previous 52 weeks). This component has been designed to specifically support discussions with clinicians regarding discharge rates with drills to appointment level data for audit purposes.

Who it's for: Nurse Unit Managers, Scheduling Officers, Administration Managers, Clinical Managers, Clinicians, Business and Finance Managers and Service Improvement and Project Officers.

Where you'll find it:

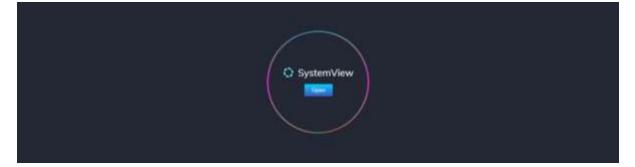
SystemView > Explore > Outpatients > Clinic Effectiveness > Discharges.

Data refresh rates:

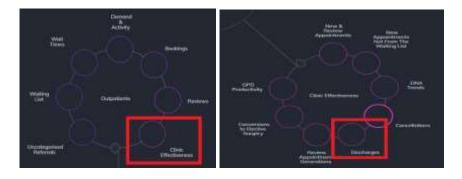
The data within this component updates every morning.

Step 1.

Sign in to SystemView using your current hospital credentials and password.



Step 2.



Navigate to Explore > Outpatients > Clinic Effectiveness > Discharges.



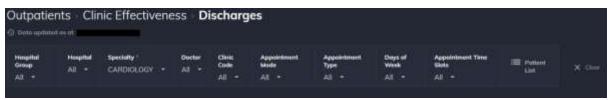
Step 3.



'Pop-up' hospital, specialty selection and **Referrals by Specialty – Top 20** chart displays an overview of referrals by specialty.

Selecting a hospital, specialty by filter or cohort bar in this chart will open further charts and analysis within this component.

Step 4.



Apply drop-down filters at the top of the page to refine the data.

Patient List – select the button located alongside the filters at the top of the component. Patient details includes an exportable table that updates daily and once activated, can be saved and referenced in **Interact** – **MyLists or MyHubs**.

Step 5.



Summary tiles display the average Productive appointments and discharges (by number and %) per week.



Productive Appointments and Discharges Trend chart displays the number of productive appointments in comparison to the number of discharged appointments over a rolling 52-week period.

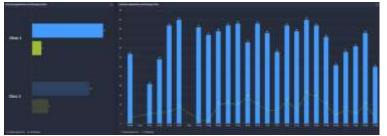
Selecting a bar in this chart will generate further analysis for individual doctors and clinics or days and times of the week.





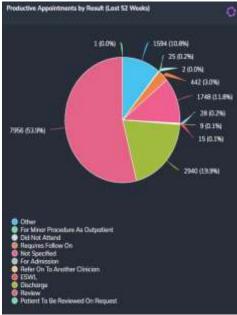
Productive Appointments and Discharges by Doctor and calendar view charts display a summary of productive activity and discharges by clinician and their corresponding clinics in a calendar view.

Selecting a clinician or calendar slot in these charts will generate further analysis for clinic activity.



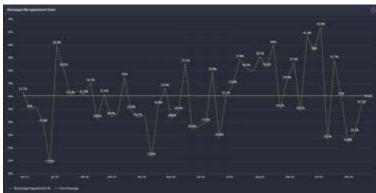
Productive Appointments and Discharges by Clinic and Trend charts display a summary of productive activity and discharges by clinic and their corresponding clinics trended over the previous 12 months.

Selecting a clinic will filter the Trend and selecting a date bar in the Trend chart will open a patient table with individual appointment details, including status and other information related to the activity over the past 2 years.



Productive Appointments by Result (Last 52 Weeks) chart displays a summary of total appointment results over the previous 12 months and reason by %





Discharged (%) Appointment Trend chart displays a summary of the total discharges as a % trend and includes an overall average for the previous 52 weeks.