

# Component Spotlight

## Waiting List > Overview component

### About the component:

This component allows end users to view the top 20 specialties with long wait patients by booking status, and associated risk trends including long wait patients by category and patients who have been 'booked to breach'. Filter by specialty and booking status, and drill to patient lists within minimal clicks.

**Who it's for:** Administration and Nurse Unit Managers, Scheduling Officers, Clinical Managers, Directors, Executive and Service Improvement or Project Officers.

### Where you'll find it:

SystemView > Explore > Outpatients > Waiting List > Overview.

### Data refresh rates:

The data within this component updates every morning.

### Definitions of Wait Groups used in Trends:

Unbooked	Unbooked patients with more than 28 days to target treatment date.
Unbooked Risk	Unbooked patients within 28 days of target treatment date.
Unbooked Over Target	Unbooked patients already exceeding target treatment date.
Booked in Time	Booked patients with planned appointment more than 14 days before target treatment date.
Booked Risk	Booked patients with a planned appointment within 14 days of target treatment date
Booked Beyond Breach	Booked patients with a planned appointment that exceeds target treatment date
Booked Over Target	Booked patients already exceeding target treatment date

### Step 1.

Sign in to SystemView using your current hospital credentials and password



**Step 2.**



**Navigate to** Explore > Outpatients > Waiting List > Overview.

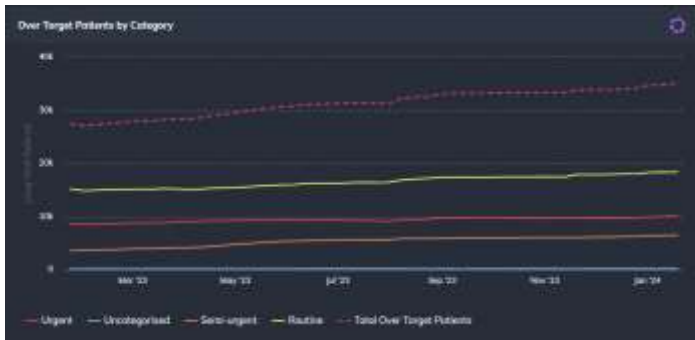
**Step 3.**



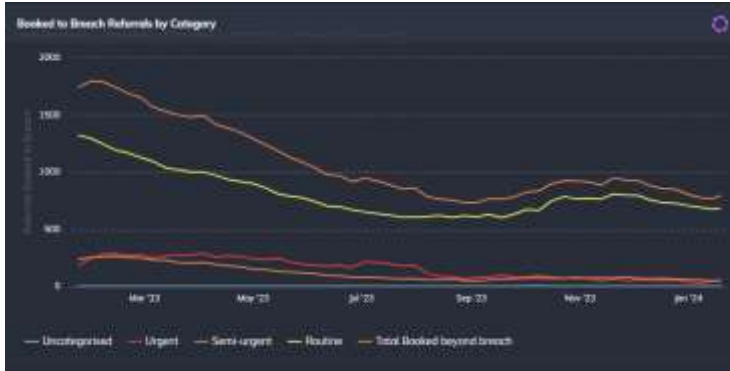
**Apply drop-down filters** at the top of the page to refine the data.

**Patient List Details** – select the button located alongside the filters at the top of the component. Patient details includes an exportable table that updates daily and once activated, can be saved and referenced in **Interact – MyLists or MyHub**.

**Step 4.**

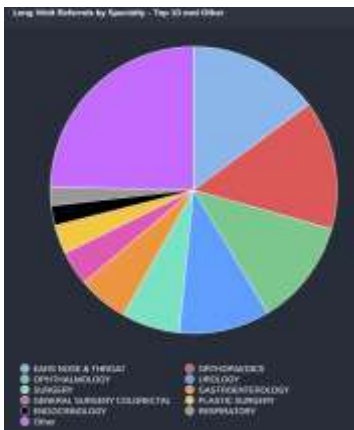


**Over Target patients by Category** chart displays a weekly trend over the previous 12 months of patients that have already exceeded their clinical timeframes based on categorisation.



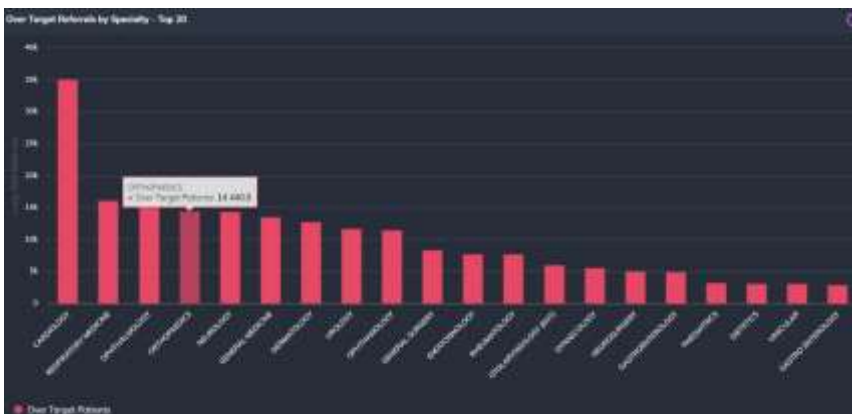
**Booked to Breach Referrals by Category** chart displays a weekly trend over the previous 12 months of patients that have been waiting in time but have been given an appointment that is beyond their treat by date, thus making the patient breach their timeframe by several days, weeks or months.

This is an early indicator of future over target patients, patients in this category can be identified and potentially reschedule to an earlier date. This component can also be used as an audit tool and notifications setup to alert users when a patient becomes ‘booked to breach’.

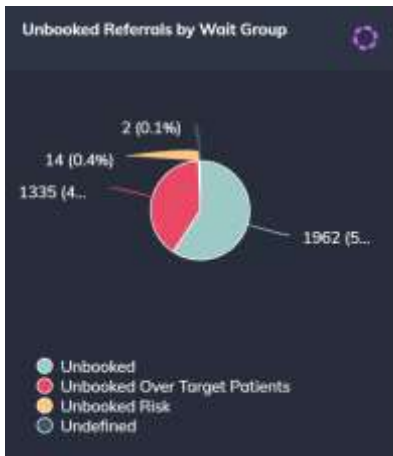


**Over Target Referrals by Specialty – Top 10 and other** pie chart displays the number of over target referrals based on Specialties - Top 10 and Other.

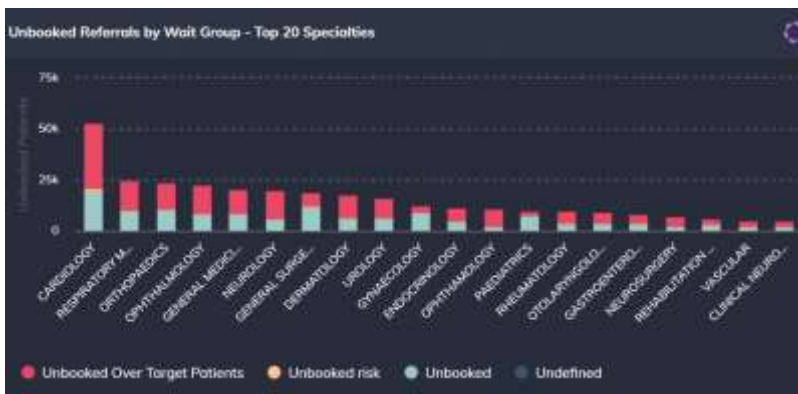
An Over Target Patient/Referral is defined as a patient or referral that has waited longer than their clinically recommended timeframe that is determined by their categorisation.



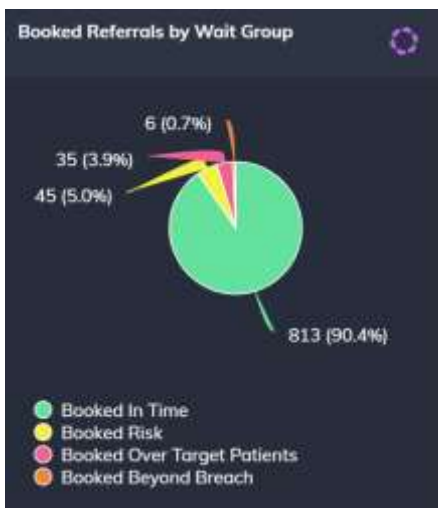
**Over Target Referrals by Specialty – Top 20** chart displays the over target referrals volume based on Specialties - Top 20.



**Unbooked Referrals by Wait Group** pie chart displays the number and percentage of Unbooked referrals by Wait Group (Unbooked, Unbooked Risk, and Unbooked Over Target Patients, Undefined) based on the filters selected.



**Unbooked Referrals by Wait Group – Top 20 Specialties** chart displays the status of unbooked/unscheduled patients for the top 20 specialties and again can be filtered by the above wait groups.



**Booked Referrals by Wait Group** pie chart displays the number and percentage of Booked referrals by Wait Group (Booked In Time, Booked Over Target Patients, Booked Risk, Booked Beyond Breach) based on the filters selected.



**Booked Referrals by Wait Group – Top 20 Specialties** chart displays the status of booked/scheduled patients for the top 20 specialties and again can be filtered by the above wait groups.