

Component Spotlight

Outpatient Trends component

About the component:

This component allows end users to view various waiting list trends and referral wait time distributions across all specialties including specialist and non-specialist outpatient teams. Filter trends by each specialty, subspecialty, category and wait group and drill to the corresponding patient-level referral details.

Who it's for: Scheduling and Booking Officers, Wait List Managers and Auditor, Nurse Unit Managers, Care Coordinators, Clinical and Administration Managers, Directors, Executive, Service Improvement or Project Officers.

Where you'll find it:

SystemView > Explore > Outpatients > Waiting List > Trends.

Data refresh rates:

The data within this component updates every morning.

Definitions of Wait Groups used in Trends:

| | |
|----------------------|--|
| Unbooked | Unbooked patients with more than 28 days to target treatment date. |
| Unbooked Risk | Unbooked patients within 28 days of target treatment date. |
| Unbooked Over Target | Unbooked patients already exceeding target treatment date. |
| Booked in Time | Booked patients with planned appointment more than 14 days before target treatment date. |
| Booked Risk | Booked patients with a planned appointment within 14 days of target treatment date |
| Booked Beyond Breach | Booked patients with a planned appointment that exceeds target treatment date |
| Booked Over Target | Booked patients already exceeding target treatment date |

Step 1.

Sign in to SystemView using your current hospital credentials and password

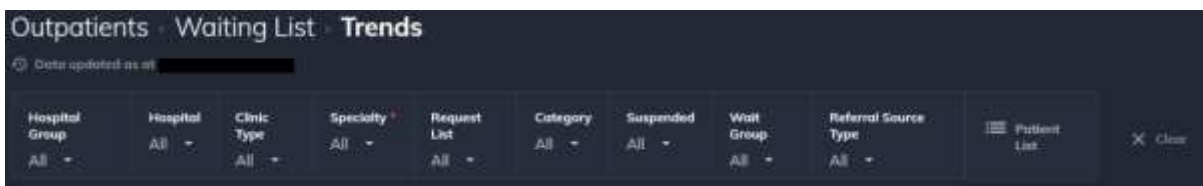


Step 2.



Navigate to
 Explore >
 Outpatients >
 Waiting List >
 Trends.

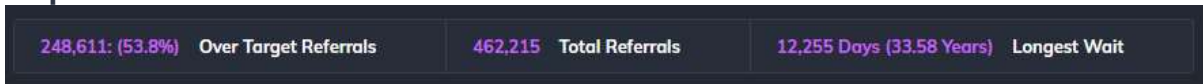
Step 3.



Apply drop-down filters **at the top of the page to refine the data.**

Patient List Details – select the button located alongside the filters at the top of the component. Patient details includes an exportable table that updates daily and once activated, can be saved and referenced in **Interact – MyLists or MyHubs**.

Step 4.



Over Target Referrals, Total Referrals and Longest Wait summary tiles show high-level metrics according to the filters applied.

An **Over Target Patient/Referral** is defined as a patient or referral that has waited longer than their clinically recommended timeframe that is determined by their categorisation.

Longest Wait refers to the patient that has waited the longest time (days and years) for an appointment.



Patients Waiting by Category chart displays the number of patients based on categorisation.

Selecting a category bar in this chart will adjust the subsequent charts.

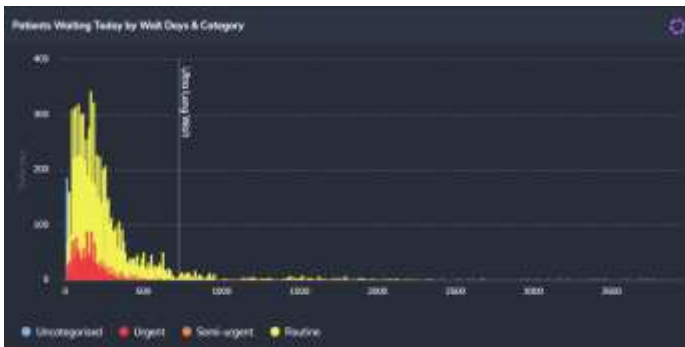


Outpatient Waiting List Trend chart displays the 12-month trend of total referrals and the proportion that are considered over target (exceeded their clinically recommended waiting time).

Activating the chart with purple tile and selecting a series in this chart will activate SystemView Features such as Watch, Monitor or Improve with notification options.



Wait List Additions and Removals by Weeks chart displays the trend of referrals that have been added and removed from the waiting list on a weekly basis.



Patients Waiting Today by Wait Days & Category chart displays the number of days a patient has been waiting with consideration to category.



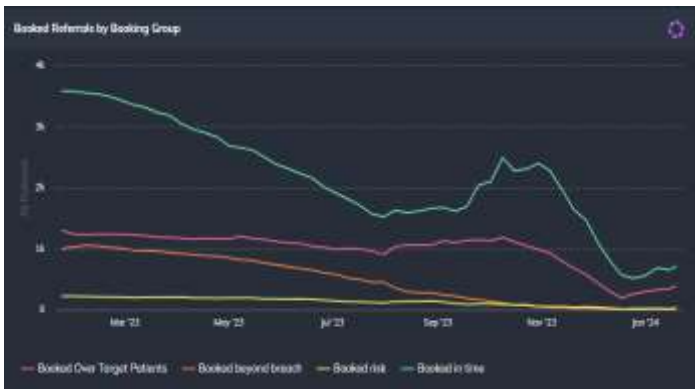
Over Target Referral Trend by Category chart displays the 12-month trend of over target referrals with consideration to categorisation.



Longest Waiting Patient Trend by Years Wait chart displays the longest waiting patient currently on the list. Once this patient is removed the next longest wait will appear in the chart.



Over Target Referral Trend by Booking Status chart displays the trend of over target referrals and their respective booking status.



Booked Referrals by Booking Group chart displays the trend of booked referrals by their booking group.