Component Spotlight
High Frequency Reviews component

About the component:
This component allows end users to View patient lists of all future booked appointments at specialty (and doctor) level sorted by the number of previous reviews that each patient has had in the last 2 years. End users are able to click through to individual patients to see their appointment history within this specialty.

Who it's for: Discharge Planners, Scheduling and Booking Officers, Care Coordinators, Nurse Unit Managers, Clinicians, Directors and Service Improvement, Project Officers and Business Managers.
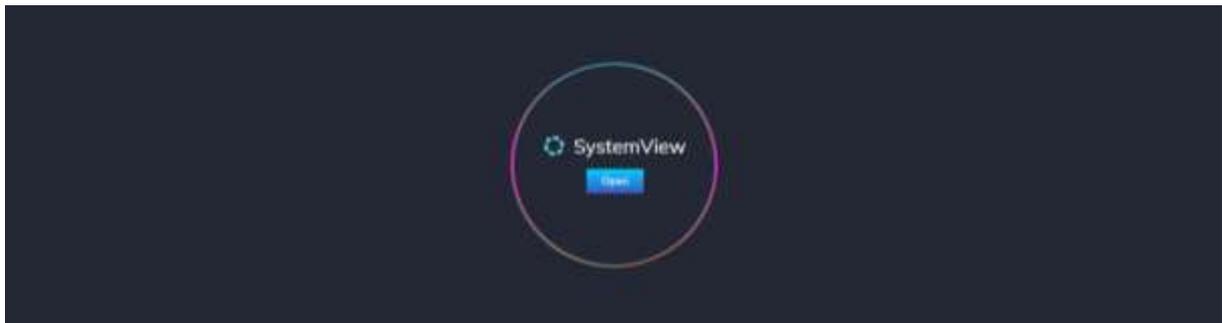
Where you'll find it:
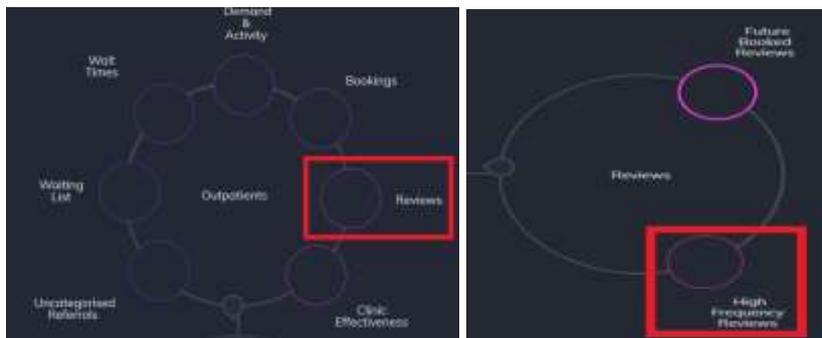SystemView > Explore > Outpatients > Reviews > High Frequency Reviews.

Data refresh rates:
The data within this component updates every morning.

Step 1.

Sign in to SystemView using your current hospital credentials and password

Step 2.

Navigate to Explore > Outpatients > Reviews > High Frequency Reviews.

Step 3.

'Pop-up' facility, specialty selection and **Future Booked Review Appointments by Specialty – Top 20** chart displays an overview of referrals with long waiting times by specialty.
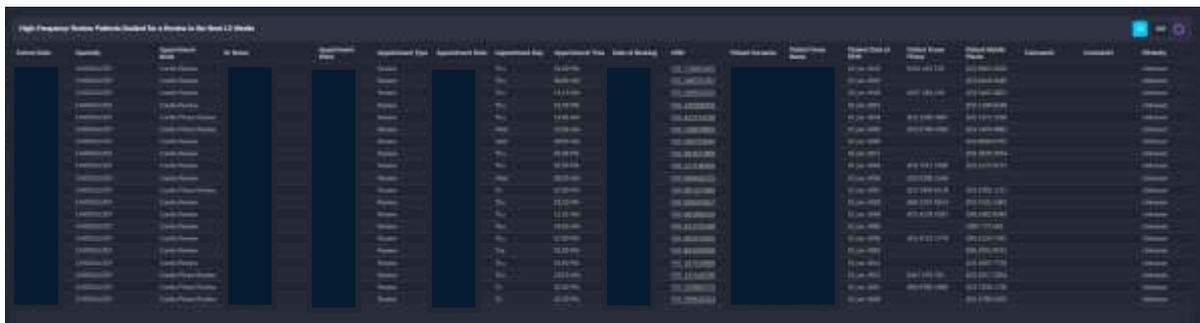
Selecting a facility, specialty by filter or cohort bar in this chart will open further charts and analysis within this component.

Step 4.

Apply drop-down filters **at the top of the page to refine the data.**

Step 5.

High-Frequency Review Patients Booked for a Review in the Next 13 Weeks table displays High Frequency Reviews Patients Booked for a review in the Next 13 Weeks which allows audit and revision of patients that have had a high number of productive review appointments.

By using all patients booked for a review in the next 13 weeks, patients have been ordered (highest to lowest) by the number of reviews they have had within the last 2 years.

Selecting a patient in this table will open an additional patient level table that can drill down to individual patient appointments by doctor and clinic.

Previous Appointment Details for MRN: table displays the selected patient and their chronological appointment history within the selected specialty.

This provides a summary view of appointment dates, clinics and appointment status at the outcome of the appointment.