Component Spotlight
Outpatient Waiting List component

About the component:
This component provides a list of the current patients waiting for an imaging test by test type and location. This enables the users to identify imaging constraints in near real-time.

Who it's for: Pac/RIS Manager, Radiology administrator, Clinicians, Radiology manager.

Where you'll find it:
SystemView > Explore > Medical Imaging > Patients Waiting > Outpatient Waiting List

Data refresh rates:
The data within this component updates **daily for NIMIS, 5-10 minutes for AGFA**.

Definitions used in Outpatient Waiting List component.

Title	Definition
Total Waiting List	The total number of patients waiting for a Medical Image.
Over Target Requests	The number of patients who have been waiting longer than their clinically recommended timeframe
Longest Wait	The number of days that the longest waiting patient has been waiting according to the data.
Addition	An Addition to the waiting list is determined by the date added to the waiting list for Requests that are not cancelled. (Cancelled requests are eliminated from the addition numbers)
Removal	A Removal from the list is if a request is cancelled (for any reason) or if the exam is completed.
Net Balance	Net Balance is calculated by subtracting the Removals from the Additions.
In Time Request	Any request that has not been serviced (exam not finished), has an Image By Date and the Image By Date is in NOT in the past.
Over Target Request	Any request that has not been serviced (exam not completed), has an Image By Date and the Image By Date IS in the past.
Missing an Image By Date	Any request that has not been serviced and does not have an Image By Date.
Booked Beyond Breach	Booked imaging requests with an appointment date exceeding the Image by Date
Booked Over Target	Booked imaging requests where their appointment date is prior to, and within the weeks of the Image By Date.

Booked Risk	Booked imaging request where their appointment date is prior to, and within two weeks of the Image By Date.
Unbooked in time	Unbooked Imaging Requests where their Image by Date is more than two weeks in the future.
Unbooked Over Target	Unbooked Imaging Request where that have exceeded their Image By Date.
Unbooked Risk	Unbooked imaging requests where their Image By Date is less than two weeks in the future.

Step 1.

Sign in to SystemView using your current hospital credentials and password

Step 2.

Navigate to Explore > Medical Imaging > Patients Waiting > Outpatient Waiting List

Step 3.

Apply drop-down filters at the top of the page to refine the data.

Filter trends by each modality and wait group and drill to the corresponding patient-level imaging request details.

Current Patient List Details – select the button located alongside the filters at the top of the component. Patient details includes an exportable table of patients with medical image request that updates daily and once activated, can be saved and referenced in **Interact** - **MyLists**.

Note: Duplicate Exam ID's exist when there are multiple exam orders for the same Exam ID with different Image By Date or Exam schedule date.

Step 4.

Key Metrics: Medical Imaging Waiting List   **Requests Waiting Today by Wait Status**

Displays a general overview of the outpatient total waiting list and long waits.
It also displays the waiting period of the patient who has been on the waiting list the longest, shown in days (and in years).

Displays a chart of today's status of referrals waiting for medical imaging by wait status.

Apply filter in filter bar to specific modality to display the information for the selected modality.

Requests Waiting for Imaging Trends chart displays a weekly trend of the medical imaging total waiting list and over target requests for the selected filters with a timeframe that shows the last 18 months.

Selecting the activation icon (purple icon right hand corner of the chart) to enlarge the chart and select functionalities. Selecting a series will allow to set a monitor/improve for the selected series and get notified.
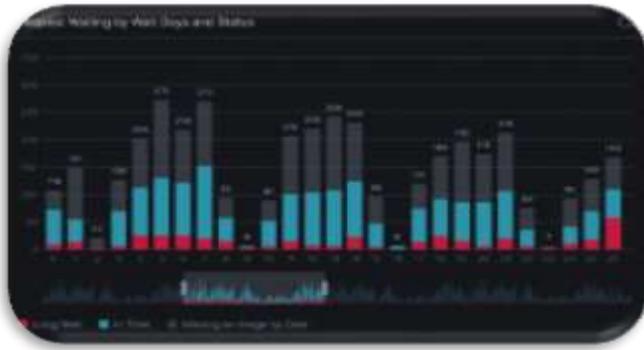

Waiting List Additions, Removals & Net Balance by Week Displays a weekly trend of the medical imaging waiting list additions and removals for the selected filters with a timeframe that shows the last 18 months.

Selecting a series in the chart will display the information for the selected series. To return to original view click the selected series.

See details on addition, removal, net balance under definitions.

Note: for the purposes of this Component, the report completion is not taken into account when calculating removals from the waiting list.

Request Waiting by Wait Days and Status Displays the number of imaging requests that have been waiting for service by days and status (Long Wait, In Time, Missing an Image by Date).

Selecting the slide at bottom of chart allows you to select specific time frame which will allow you a detailed display for the selected period.

Over Target Trends by Booking Status Displays a weekly trend of the medical imaging over target requests grouped by booking status for the selected filters with a timeframe that shows the last 18 months.

Selecting the (i) symbol to see the Wait Group definitions.

Longest Waiting Request Trend by Years Wait Displays a weekly trend of the longest wait (in years) for the selected filters with a timeframe that shows the last 18 months. Once the longest wait has been completed the line will drop to next longest wait

Selecting a modality in the filter bar at the top of the screen can adjust the chart to a specific modality.

Booked Request by Booking Group Displays a weekly trend of the booked medical imaging requests grouped by wait group for the selected filters with a wait group that shows the last 18 months.

Selecting the (i) symbol to see the Wait Group definitions.

Unbooked Requests by Wait Group Displays a weekly trend of the unbooked medical imaging requests grouped by wait group for the selected filters with a wait group that shows the last 18 months.

Selecting the (i) symbol to see the Wait Group definitions.