Component Spotlight
Missing Outcomes component

About the component:
The missing outcomes component allows the user to instantly identify the appointments that did not get an outcome allocated at source.

Who it's for: Scheduling and Booking Officers, Wait List Managers and Auditor, Nurse Unit Managers, Clinical and Administration Managers, Directors, Executive, Service Improvement or Project Officers.
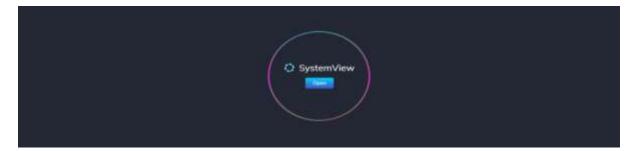
Where you'll find it:
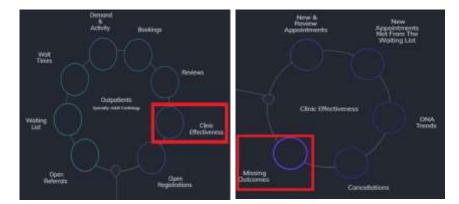SystemView > Explore > Outpatients > Clinic Effectiveness > Missing Outcomes

Data refresh rates:
The data within this component updates daily.

Step 1.

Sign in to SystemView using your current hospital credentials and password

Step 2.

Navigate to Explore > Outpatients > Clinic Effectiveness > Missing Outcomes

Step 3.

Apply drop-down filters **at the top of the page to refine the data.**

Patient List: Select the button located alongside the filters at the top of the component. Patient details includes an exportable table that updates daily and once activated, can be saved and referenced in **Interact** - **MyLists**.

Step 4.

Summary displays the average number of productive appointments, missing outcomes per week and the missing outcome percentage ratio per week.

Productive Appointments & Missing Outcomes Trend displays the number of productive appointments in comparison to the number of missing outcomes generated over a rolling 52-week period.

Selecting a bar in the chart will generate further analysis for individual clinicians and clinics.

Cumulative Trends displays the number of cumulative productive appointments in comparison to the number of missing outcomes generated over a rolling 52-week period.
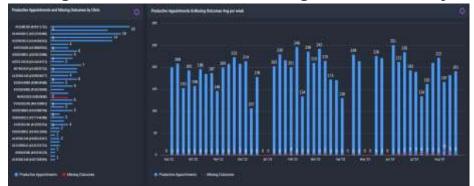
Selecting a bar in the chart will generate further analysis for individual clinicians and clinics.
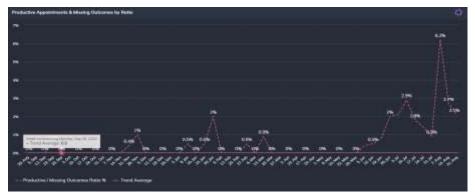
Productive Appointments & Missing Outcomes by Clinician /Schedule displays a summary of productive activity and mising outcomes by clinicians and their corresponding clinics in a schedule view.

Selecting a doctor and/or schedule slot will generate further analysis for clinic activity.

Productive Appointments & missing Outcome by Clinic & Trend displays a summary for productive activity and missing outcomes by clinic, with a trend over the previous 52-weeks for the individual clinics.

Choosing a clinic will filter the trend, and selecting a bar from the trend chart will open the patient level detail.

Productive Appointments and missing Outcomes by Ratio displays the weekly missing outcomes % and trend average.